



**Lt Col Jon K. Dawson
Installation IG**

**MINOT AIR FORCE BASE INSTALLATION
INSPECTOR GENERAL (IG) COMPLAINTS PROGRAM**
Ph: 723-3076 or 4725 PRIDE Bldg (East Side), Rm 276
Email address: 5 BW/IG Fraud Waste Abuse
AFGSC/IGQ: DSN 781-4869
SAF/IGQ: (800)-538-8429
DoD IG HOTLINE (800) 424-9098
MAFB FRAUD, WASTE, & ABUSE HOTLINE 723-4609

The USAF has an excellent complaint program. It is designed to provide quick and fair feedback/resolution to your military service-related grievances. The Installation IG is committed to effective complaints resolution and serves the interests of all personnel who live and/or work on Minot AFB.

You can make a complaint at any level without fear of reprisal--no one may act against you just because you complained. **If you have reason to believe someone has taken action against you simply because you complained, inform your commander or any IG immediately.**

AFI 90-301 describes how to make a complaint. You may go to an IG at any level, but experience has shown commanders/supervisors closest to the situation can best solve complaints. Therefore, we encourage you to seek assistance through your chain of command before seeing the IG.

If a USAF policy, directive or instruction provides a specific means of handling appeals, you must exhaust those procedures first. Additionally, the IG will not process a complaint of an appeal unless your complaint in the appeal process was mishandled prejudicially and improperly. Mere dissatisfaction with the outcome of a properly conducted appeal is not sufficient basis for an IG investigation. Air Force policy prohibits the IG from handling/investigating certain issues (those governed by specific instructions). The following list identifies a few of these "non-IG" complaints and the official guidance/offices you should consult for resolution. **NOTE: If in doubt of the appropriate means for resolving your complaint, always call the IG for clarification.**

TYPE OF COMPLAINT

- Civilian Employee Discrimination
AFI 36-1201/EO Counselor (723-2711)
- Civilian Employee Conditions of Employment
AFI 36-102/Civilian Personnel (723-4236)
- Civilian Non-Appropriated Fund (NAF) Employment Reprisal
DoD Directive 7050.6 /NAF Employment Office or DoD IG Hotline
- Punishment under UCMJ
AFI 51-201, AFI 51-202/Area Defense Counsel (723-3405)
- Claims against the Government
AFI 51-501, AFI 51-502/JA Claims Office (723-3026)
- Administrative Separations
AFI 36-3206, AFI 36-3207, and AFI 36-3208/MPE (723-1343)
- Correction of Military Records
AFI 36-2603/MPE (723-1343)
- Appeal of Officer/Enlisted Performance Report
AFI 36-2401/MPE (723-1343)
- Equal Opportunity Treatment Issues
AFI 36-2706/EO Office (723-2711)
- Change to a Regulation
AFI 33-360/ HQ USAF OPR
- Landlord/Tenant Disputes
AFI 32-6001/Housing Management Office (723-4660)
- Support of Dependents/Private Indebtedness
AFI 36-2906/Commander or First Sergeant
- Hazardous Working Conditions
AFI 91-301/Safety Office (723-2259)



**Mrs. Loretta Davis
Installation Deputy IG**